

Water Directorate e-Learning updates

September 2026

What's changing?

The Water Directorate has updated its e-Learning catalogue with new and more streamlined course content now available.

Why are we making these changes?

These updates are designed to:

- Make it easier to access and complete training required under the [NSW Competency Benchmark for Water Operators](#).
- Provide access to a new Green Card course developed with DCCEE NSW.
- Ensure training content is current, relevant, and easy to find.

When will the changes take place?

- From 30 September 2026, you will no longer be able to enrol in the existing Aqua Card and Brown Card courses. The new versions will be available from this date.
- If you have already enrolled in, started or completed an existing Aqua or Brown Card course, you will still be able to access the course content until 30 November 2026.
- From 30 November 2026, all learners (members and contractors) will be directed to the new, updated courses.

Who will be impacted?

Water Directorate members and contractors. Please refer to our FAQs for more information about how this might affect you specifically.

Key date	Activity
30 September 2026	New Aqua Card, Brown Card and Green Card courses launched.
30 September 2026	Enrolments close for old Aqua Card and Brown Card courses.
30 November 2026	Old Aqua Card and Brown Card courses removed.

FAQs

Where did my old courses go?

- Up until 30 November 2026, you will still be able to view and access the old course content for Aqua Card and Brown Card in your profile. After this time, the course will be removed. If you need access to this training after 30 November 2026, you will need to enrol in and complete the new version of the course.
- The WHS Card, Green Card and WHS for Leaders all remain unchanged, so if you have completed these previously, they will remain in your profile.

What happens if I'm nearly finished the old course when you roll out the new ones?

- There will be an overlap between when the new Aqua Card and Brown Card courses are rolled out and the previous courses removed.
- Between 30 September 2026 – 30 November 2026 you will be able to access both versions of the courses. This transition period allows learners who have already enrolled or started a course to complete it before the old version is retired.

Can I still access my certificates for the courses I finished?

- Yes, Certificates of Completion for all courses will be available in your profile.

Why can I see a list of courses when I log in now?

- For the courses that are free of charge for our Members, we have updated our Learning Management System so that staff of member Councils or Companies are automatically enrolled into the courses available.
- Please note that to be automatically enrolled, you must use your work email address that matches the Member domain name.

Do I have to use my work email?

- You may use either a personal or work email address to create your profile. However, learners employed by a member council or company should use their work email address to receive free access to eligible courses.
- Using a private email address will prompt payment.

How do I find the courses?

- All courses are available at <https://watertraining.com.au/my/index.php?tenant=NSWWD>
- You can also find more information on our [website](#).

Who do I contact if I have problems?

- Please contact the Water Directorate Team via email info@waterdirectorate.asn.au